INFORMATION FOR VISITORS WITH SPECIAL NEEDS



BUILDING ACCESS GENERAL INFORMATION

Our staff and volunteers are committed to making our programs accessible to all visitors. If you have questions or need assistance, please notify a member of our team or call (251) 580-1897.

An accessible entrance is located on 305 East 2nd Street. Wheelchairs are not available for use in the building. Should you need special assistance prior to your visit, call (251) 580-1897 to make arrangements in advance.

The Research Room lockers, microfilm readers, and tables are accessible. Staff can assist with book retrieval, copying of documents, or other Research Room requests as needed.

To arrange tours for special-needs visitors, call the department at (251) 580-1897.

PARKING FOR DISABLED VISITORS

Parking spaces are located in the Archives and History parking lot, located across the street from our entrance. Parking in this lot is free for Archives visitors. Most of these parking spaces are van-accessible.

SERVICES FOR VISUALLY IMPAIRED

While visiting our facility, you may notice we have low-level lighting. This is necessary to protect our collections from the harmful effects of ultraviolet light.

GUIDE ANIMALS

Guide dogs and other assistance animals are welcome throughout the building. Please check in with the lobby desk as you enter the building.

SERVICES FOR HEARING IMPAIRED

American Sign Language interpreter services are available with advanced notice. Please contact us at (251) 580-1897 at least ten days in advance of any department program or special event if you require an interpreter.

RESTROOM AND WATER FOUNTAIN ACCESS

Accessible restrooms and water fountains are in the facility.

ADA GRIEVANCE PROCEDURE

The Baldwin County Department of Archives and History does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in employment or provision of services. The department has adopted an internal grievance resolution procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by the U.S. Department of Justice regulations implementing Title II of the Americans with Disabilities Act.

Complaints should be addressed to Baldwin County Department of Archives and History, 312 Courthouse Square, Suite 26, Bay Minette, Alabama 36507. Every effort will be made to negotiate a reasonable and equitable solution to any complaint brought against the Baldwin County Department of Archives and History.

"We tell the story of the people of Baldwin County by preserving records and artifacts of historical value and promoting a better understanding of Baldwin County's history."



312 Courthouse Square, Suite 26 / 305 East 2nd Street Bay Minette, AL 36507 (251) 580-1897