Federal Motor Carrier Safety Administration

CLEARINGHOUSE



SUBMITTING A PETITION FOR DATA REVIEW

DataQs

DataQs is a Federal Motor Carrier Safety Administration (FMCSA) system that allows users to request and track Federal and State data on file with FMCSA. Drivers may use DataQs to file concerns about information reported to the Drug and Alcohol Clearinghouse (Clearinghouse) or monitor the status of a current request for data review (RDR).



What can I do if I believe information has been inaccurately recorded about me in the Clearinghouse? Drivers are permitted to challenge only the accuracy of information in the Clearinghouse reflected in one of the following categories:

- Accuracy of data in driver record
- Actual knowledge violation did not result in a conviction
- Actual knowledge violation did not comply with reporting requirements
- Refusal to test violation did not comply with reporting requirements

Drivers may not use the petition process to challenge the accuracy of test results or refusals.



When can I expect a response to my petition? **Within 45 days** of receiving a complete petition, FMCSA will inform the driver, in writing (email or letter), of its decision to retain, remove, or correct the information in the database and provide the basis for the decision.

A driver may request an expedited review if the inaccuracy is currently preventing him or her from performing his or her job duties per § <u>382.717(e)</u>. FMCSA will respond to expedited reviews within 14 days. Note that the driver must provide evidence (e.g., notice of suspension) in order to request an expedited review.



How can I request a review of Drug and Alcohol Clearinghouse information? Complete the steps below to **create a DataQs account** and **submit a petition** for a review of your Clearinghouse information.

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Requesting a Review of Drug and Alcohol Clearinghouse Information

Complete the following steps in order to submit your request.

CREATE A DATAQs ACCOUNT

Owner-operators (employers who employ themselves as CDL drivers, typically a single-driver operation) will log in to DataQs using their FMCSA Portal account. (Don't have a Portal account? <u>Register for one now</u> and request access to DataQs.) Once you have a Portal account and access to DataQs, go to <u>https://dataqs.fmcsa.dot.gov</u>. To log in, select **FMCSA Portal Account**, enter your **Portal user ID and password**, and click the **arrow icon**. Then go to page 3 of this document.

If you are a CDL driver or an authorized driver representative and are new to DataQs, you will need to create a DataQs account.

Go to https://dataqs.fmcsa.dot. gov. Select **DataQs Account** to sign up for a DataQs account. If you already have a DataQs account, log in and go to page 3 of this document.



Enter your information. All fields marked with an asterisk (*) are required. When you have finished entering your information, click **Next**.

Once you create your account, you will be directed to your **DataQs profile**.

First Name: *	Middle Name:	Last Name: *		
Address Business O Home				
Address Line 1: *			City: *	
Address Line 2, if any:			Country: * United States V	
Company Name:			State: *	Zip/Postal Code: *
Contact Information				
Telephone: *	Extension: Work	Home O Mobile	Fax:	
Account Information				
What type of user are you?: * If you are a motor carrier, IEPs re- Commercial Driver	istered as a motor carrier,	or an owner/operators, th	nen you must sign up for an <u>FMCSA Portal acco</u>	unt and request the DataQs role.
* - Field is required				

SUBMITTING A PETITION FOR DATA REVIEW



START A PETITION



While logged in to your DataQs account, click **My DataQs** in the toolbar.





To start a new petition, click **Add a Request**.

Ederal Motor Carrier	Safety Administration	Q
DataQs		My DataQs Help Center
Reminder: Session expires	after 20 minutes of inactivity.	\otimes
My Profile	My DataQs:	
Logged in as:	What would you like to do?	(B) TAKE A TOUR
View profile Log out Help Center	Request a Review Add a Request Click "Add a Request" above to request a review of data issued by FMCSA or reconstructed are form" link is available to users who have submitted at least five request	rded in an FMCSA system. An

SUBMIT A PETITION



SELECT EVENT

Follow the steps in the DataQs wizard to complete your petition.

In Step 1, select the option under Drug and Alcohol Clearinghouse, "Submit a petition contesting the accuracy of information reported in the Clearinghouse" and click Next.

Add a Request - Step 1

1 - Select Event 2 - Select Type 3 - Confirm Selection 4 - Enter Details 5 - Submit Docs 6 - Confirm Request

What are you inquiring about?

Choose one of the event types you want to have reviewed.

Note: Many FMCSA systems are updated using a monthly snapshot of the Motor Carrier Management Information System (MCMIS). Data corrections made as a result of a DataQs request will be reflected in a subsequent update of the respective FMCSA system. Check the website of that FMCSA system to determine the latest update.

Roadside

- Crash Event
- Inspections/Violations (including requesting a copy of a report)
- Warnings

Non-Roadside

O U.S. DOT Audit/Investigation (examples include: safety audits, compliance reviews and CSA Investigations)

- Registration/Insurance
- Household Goods Complaints

Drug and Alcohol Clearinghouse

Submit a petition contesting the accuracy of information reported in the Clearinghouse

None of the above

```
I don't know
```



SUBMITTING A PETITION FOR DATA REVIEW



6 - Confirm Request

(2)

SELECT TYPE

In Step 2, **select the reason** you would like FMCSA to review your Clearinghouse information and click **Next**. See § <u>382.717</u> for details on acceptable reasons for a petition.

You may not use this petition process to challenge the accuracy of test results or refusals.

CONFIRM SELECTION

Once you have selected the reason for your petition, Step 3 will prompt you to confirm your request. In the example provided, "Accuracy of data in driver record" has been selected.

If your selected reason does not accurately explain why you are filing a petition, click **Back** and select the correct option. Once you have confirmed the information is correct, click **Next**.

Drug and Alcohol Clearinghouse

1 - Select Event

0

Add a Request - Step 2

2 - Select Type

Select the reason why you would like FMCSA to review your Clearinghouse information. See § 382.717 for details on acceptable reasons for a petition.

3 - Confirm Selection 4 - Enter Details

- Accuracy of data in driver record
- Actual knowledge violation did not result in conviction
- Actual knowledge violation did not comply with reporting requirements
- Refusal to test violation did not comply with reporting requirements



5 - Submit Docs

Add a Request - Step 3

1 - Select Event 2 - Select Type 3 - Confirm Selection 4 - Enter Details 5 - Submit Docs 6 - Confirm Request

Confirm Request Type

You have selected Accuracy of data in driver record.

Per §_382.717, petitioners may challenge only the accuracy of information reported to the Drug and Alcohol Clearinghouse. You may not use this petition to challenge the accuracy of test results or refusals.

→ If this choice does not accurately explain why you are filing this petition, click "Back", otherwise, click "Next".





SUBMITTING A PETITION FOR DATA REVIEW



ENTER DETAILS

Enter your information. If you are an authorized driver representative, enter the information about the CDL driver on whose behalf you are submitting this petition. All fields marked with an asterisk (*) are required.

B Locate your Clearinghouse Record ID Number. This will be listed in your Violation Record in the Clearinghouse.

> Enter the Clearinghouse record ID number and the reason for the petition and click **Add record to petition**. If you want to enter more than one record ID number, enter each separately. Make sure to provide adequate details of the reason for your request.

WARNING! You must add at least one Clearinghouse record ID number in order to complete your petition. Otherwise no information will be saved.

382.717(e) Request

You will be asked if you have any evidence (e.g., notice of suspension) that the violation in your Clearinghouse record is preventing you from performing safety-sensitive functions. If you select "Yes," you will submit this documentation on the next screen.

When you have selected your response, click **Next**.

Add a Request - Step 4

1 - Select Even	t 2 - Select Type 3	- Confirm Selection	4 - Enter Details 5 -	Submit Docs	6 - Confirm Request
Your previous	/ selected options resu	It in a request type of	Drug and Alcohol C	Clearinghouse	
The previously s	elected review reason is de	scribed as follows: Accu	racy of data in driver re	cord	
Fields marked w	th an asterisk (*) are requ	ired.			
Type of submitt	er * Driver	¥			A
L CDL Driv	er Information as App	ears in the Clearing	jhouse		
First Name *		••••]	Middle Name		
Last Name *					
Mailing Address	*		Mailing Address 2		
Mailing City *			Mailing Country *	United State	es 🔻
Mailing Zip Cod	e *		Mailing State *		•
Phone *			Email Address		
Enter the Clear than one recore Clearinghouse Dashboard > V Clearinghouse Record ID # * Why do you w	tion of Request for R nghouse record ID numbe ID number, enter each se record ID number is locate olation Record and select it	r and the reason for the r parately. You must add a d in the Drug and Alcoho the relevant violation.	petition and olick "Add rec at least one record ID nu I Clearinghouse. Log into	Imber before you the Clearinghouse irate.	can to continue. The
₿ 382.717(6	e) Request				
®Yes [©] No			tation that this violation ordance with <u>§ 382.717(</u> e		u from

Cancel G Back Next S

SUBMITTING A PETITION FOR DATA REVIEW



SUBMIT DOCUMENTATION

You must include documentation to support your petition. You can upload documentation on this screen, or you can save a draft of your request and upload your documents later (see page 7). You also have the option to fax in documentation using a fax cover sheet, see page 9 for fax instructions.

If applicable, include evidence that the violation in your Clearinghouse record is preventing you from performing safety-sensitive functions.

Note that you must provide evidence to support your claim that information recorded in your Clearinghouse record is inaccurate. If you fail to provide sufficient evidence, your petition will be closed with no further action taken.

Once you have uploaded your documentation, click Next.

Add a Request - Step 5

1 - Select Event	2 - Select Type	3 - Confirm Selection	4 - Enter Details	5 - Submit Docs	6 - Confirm Request

Submit Documentation

You must provide evidence to support your claim that information recorded in your Clearinghouse record is inaccurate. If you fail to provide sufficient evidence, your petition will be closed with no further action taken

Once your request has been submitted, you have the option to upload any additional documentation. You will also have the option to fax in documentation. Submitted documentation should contain appropriate content and support the petition. Reviewers reserve the right to request additional information

Based on your request type, the following documentation should be submitted with your request:

- · Documentation to support your petition
- If applicable, evidence that this violation is preventing you from performing safety-sensitive functions, such as a notice of suspension, notice of termination, etc.

Upload Documentation

To upload your documentation at this time:

- 1. Select file to upload: Choose File No file chosen Allowable file size: 5MB Allowable file types: DOC, DOCX, PDF, TIF, TIFF, TXT, XLS, XLSX, WPD, ZIF
 - Allowable image formats: GIF, JPEG, JPG Allowable video formats: AVI, MKV, MP4, MPEG, MPG, WMV
- 2. Enter a brief title, or select a suggested title from the dropdown menu on the right:

--Title Suggestion--۳

- 3. Click upload Upload
- 4. Confirm document is listed in table below
- 5. Repeat steps 1-4 for each document or continue with submission of your request
- The following files have been uploaded for submission:

None uploaded.



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SAVE A DRAFT (OPTIONAL)

Review the information you entered. If your information is not accurate or not yet complete, DataQs gives you the option to save your petition and complete it at a later date. To save a draft of your petition, click **Save Draft**. You should also choose this option if you need instructions on submitting your documentation via fax (see page 9).

If you are ready to submit your petition to FMCSA without first saving a draft or faxing in documentation, **check the box** to certify your information is true, accurate, and complete. Click **Submit**, and go to page 12 of this document.

Add a Request - Step 6

1 - Select Event	2 - Select Type	3 - Confirm Selection	4 - Enter Details	5 - Submit Docs	6 - Confirm Req
Confirm Re	quest				
Review all entered	information for ac	curacy.			
Request Type: D Type of submitter: I		aringhouse			
L CDL Driver	Information as <i>I</i>	Appears in the Clear	inghouse		
Name:					
Address (Line 1):			Address (Line 2):		
City:			State:		
Zip:			Country:	Ur	ited States
L CDL Driver	License Informa	ntion as Appears in t	he Clearinghouse		
License Number:			State:		
Explanation	of Request for	Review of Clearingh	ouse Information		
The following Clearing	nghouse record(s) h	ave been requested to b	e reviewed:		
Clearinghouse Rec		on for Petition			
1234587	The C	DL Number associated with	my Clearinghouse acco	ount is incorrect.	
🗟 Request for	Expedited Trea	tment			
Can you provide ev	vidence or other do	ocumentation that this	Yes		
		orming safety-sensitive			
functions in accord	lance with § 382.7	<u>17(e)? *</u>			
• Supporting	Desuments				
Supporting		for a share in a start			
The following files ha	ave been uploaded	for submission:			
None uploaded.					
	ials will be notified a	of any requests related to	their U.S. DOT Numb	her if they have a valid	ated DataOs
	this related FAQ fo			and a stray market of Valida	
- Warning -					

* By clicking this box, I certifylunderstand that the statements and information I am submitting in support of this request are, to the best of my knowledge, true, accurate, and complete.



SUBMITTING A PETITION FOR DATA REVIEW



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EDIT A SAVED DRAFT (OPTIONAL)

To complete your petition and/or submit additional documentation, log into your DataQs account and click My DataQs in the toolbar.

Click the Details link next to the ID number to review or revise that petition. This allows you to finalize your request and submit your draft petition to FMCSA for review. You may also add documentation and driver responses to any previouslysubmitted petition until that petition is closed.

What would you like to do?

1 Request a Review



Click "Add a Request" above to request a review of data issued by FMCSA or recorded in an FMCSA system. An "Advanced Form" link is available to users who have submitted at least five requests and provides a streamlined submission process

- Motor carriers may access their safety data in the following FMCSA systems:
- Safety Measurement System (SMS) Safety and Fitness Electronic Records (SAFER) System
- Portal website
- Drivers may obtain their data through the following FMCSA systems:
- Purchase commercial driving history from the Pre-Employment Screening Program (PSP) website, or request it
- through a <u>Freedom of Information Act (FOIA)</u> request (learn more in the <u>Help Center</u>). Review drug and alcohol program violation information in the <u>Drug and Alcohol Clearinghouse</u>.

2 Monitor Requests

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To monitor the status of your request (or add/delete information), select "Details" in the List of Reviews Requested below. Note: Only the requests matching the search criteria above the List of Reviews Requested will be displayed. To Change or modify the search criteria, click on Advanced Search.

	List	st of Reviews Requested				0 <u>Open</u>	0 <u>Pending</u>	0 <u>Closed</u>	0 Notifications
	ID # SE	ARCH		Go Adva	nced Search			SAVE LAYOUT	t 🛐 <u>export</u>
	SEARC	H CRITERIA:							
	1							Page 1 of 1	1, items 1 to 1 of 1.
		ID #	DETAILS	EVENT STATE	STATUS	L	AST UPDATED		түре
		5	-	T		T	٦	7	
	>		Details		Save Draft		03/31/2020	Drug and	Alcohol Clearinghou
-									

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FAXING DOCUMENTATION (OPTIONAL)

Once you have saved your draft, DataQs will provide a link to a cover sheet you can use to fax any supporting documentation to FMCSA.

Follow the instructions provided to fax your documentation using the auto-generated cover sheet that contains a unique barcode. This fax cover sheet ensures that your petition documentation is automatically added to your request. Note that if you do not use the provided cover sheet with the unique barcode, your documentation will not be added automatically and you will have to wait for it to be processed manually before you can submit your petition.

Once you are ready to submit your petition, click **View Your Request**.

Request Saved



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This will take you to a summary of the information you have entered so far. Click **Add Response/Documentation** to expand the page. This expanded view allows you to add a response, insert a comment to include with your petition, or upload additional documentation.

🚚 Petition Submit	tter			¢	Edit 🖉
Type of submitter:	Driver				
2 CDL Driver Info	ormation as Appears in	n the Clearinghouse		View More 🥪	Edit 🖉
First Name:		Middle Name:			
Last Name:					
2 CDL Driver Lice	ense Information as A	ppears in the Clearinghouse	•		Edit 🖉
License Number:	Courses				
Country:	United States	State:	Alabama		
Explanation of	Request for Review o	f Clearinghouse Information			Edit 🖉
Petition Type:	Accuracy of data in driv	ver record			
Clearinghouse Record	10				
Cheng?	e CDL Number associated wil	th my Clearinghouse account is incorr	ect.		-
Reason for petition: Th		1	A16410		-
Reason for petition: Th	~ ~				
Reason for petition: Th	əst				Edit 🖉
🛱 382.717(e) Reque	nce or other documentation	on that this violation is preventin	ng you from	Yes	Edit 🖉
🛱 382.717(e) Reque			ng you from	12.5-	Edit 🖉
🛱 382.717(e) Reque	nce or other documentations in accordations in accorda		ng you from	12.5-	Edit 🥒
382.717(e) Request Can you provide evider performing safety-senses Osupporting Doce	nce or other documentations in accordations in accorda	ance with § 382.717(e)? *	ng you from Content Type	12.5-	Edit 🖉

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When you are sure that all information is complete and accurate, click Submit.

Upload Document (optional):

1. Select file to upload: Choose File No file chosen Allowable file size: 5MB Allowable file types: DOC, DOCX, PDF, TIF, TIFF, TXT, XLS, XLSX, WPD, ZIP Allowable image formats: GIF, JPEG, JPG Allowable video formats: AVI, MKV, MP4, MPEG, MPG, WMV

2. Enter a brief title, or select a suggested title from the dropdown menu on the right:

--Title Suggestion--

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3. Click upload Upload

- 4. Confirm document is listed in table below
- 5. Repeat steps 1-4 for each document or continue with submission of your response

To fax your documentation (optional):

- 1. Print the Fax Cover Sheet for request ID
- 2. Send fax to (202) 688-2675
- 3. Confirm fax was assigned to the request approximately 5 minutes after sending

WARNING:

Any intentionally false or misleading statement, representation or document that you provide in support of this DataQs Request may subject you to prosecution for violation of Federal law punishable by a fine of not more than \$10,000.00 or imprisonment of not more than 5 years, or both. (18U.S.C. 1001)

By clicking "Submit", you certify that the statements and information you are submitting in support of this Request are, to the best of your knowledge, true, accurate, and complete.





SUBMITTING A PETITION FOR DATA REVIEW



YOUR REQUEST HAS BEEN SUCCESSFULLY SUBMITTED

Your petition has been assigned an ID number for reference. You will receive an email or letter from DataQs after initially submitting your request and another once FMCSA has made its determination. If FMCSA determines that the record needs to be corrected in the Clearinghouse, you will receive a notification from the Clearinghouse once that correction has been made.

You can review or revise your petition or monitor responses from FMCSA by clicking **Return to My DataQs**. You can also access this page at any time by clicking the **My DataQs** link in the toolbar.

Request Submitted



SUBMITTING A PETITION FOR DATA REVIEW



REQUEST AN ADMINISTRATIVE REVIEW

If you believe the FMCSA decision in response to your petition was made in error, you can request to have your petition reviewed again. This second review is referred to as the Administrative Review. Note that the decision of the Administrative Review will be considered the final Agency action under 49 CFR § <u>382.717</u>.

As with your initial request, you will receive an email or letter from DataQs after submitting your request for an Administrative Review, as well as another notification once FMCSA has made its determination. If FMCSA determines that the record needs to be corrected, you will receive a notification from the Clearinghouse once that correction has been made.

While logged in to DataQs, click **My DataQs** in the toolbar. Click the **Details** link next to the ID number of the petition you want to submit for administrative review. On the Details page, scroll down and click **Add Response/Documentation**.

2

Check the box next to, "I would like to have this request reviewed again," provide a response to explain your request, and upload any supporting documentation. When you are finished, click Submit.

Add Response/Documentation
Fields marked with an asterisk (*) are required.
I would like to have this request reviewed again. The response description and any uploaded documents will provide further information to support my request. Note: you can only do this once per request.
Response Description* (4000 characters)
Upload Document (optional):
1. Select file to upload: Browse No file selected.
Allowable file size: 5MB Allowable file types: DOC, DOCX, PDF, TIF, TIFF, TXT, XLS, XLSX, WPD, ZIP Allowable image formats: GIF, JPEG, JPG Allowable video formats: AVI, MKV, MP4, MPEG, MPG, WMV
2. Enter a brief title, or select a suggested title from the dropdown menu on the right.
Title Suggestion 🗸
3. Click upload Upload
4. Confirm document is listed in table below
5. Repeat steps 1-4 for each document or continue with submission of your response
To fax your documentation (optional):
1. Print the <u>Fax Cover Sheet</u> for request ID 2624669 2. Send fax to (202) 688-2675
3. Confirm fax was assigned to the request approximately 5 minutes after sending
WARNING:
Any intentionally false or misleading statement, representation or document that you provide in support of this DataQs Request may subject you to prosecution for violation of Federal law punishable by a fine of not more than \$10,000.00 or imprisonment of not more than 5 years, or both. (18U.S.C. 1001)
By clicking "Submit", you certify that the statements and information you are submitting in support of this Request are, to the best of your knowledge, true, accurate, and complete.
Cancel Submit